

RETURN FORM

www.madrock.eu



Date:

Telephone (not required)

Your name:

E-mail (not required)

Order number (see confirmation): #

Please let us know what which product(s) you want to return and the reason why:

ITEM	COLOUR	SIZE	SKU	QTY TO RETURN	REASON
.....
.....
.....
.....

1. Too big, 2. Too small, 3. Not like expected, 4. Damaged, 5. Ordered wrong, 6. Delivered wrong, 7. Other/different

Returning products

Products can be returned within 14 days after receipt. Returned products may not have been used or damaged and has to be send with the original labels and in original packaging.

!! Climbing shoes will only be refunded if they have not been used for climbing. We do not take back climbing materials (harnesses, carabiners, express sets and belay products) for safety reasons.

Guarantees

Please inspect the goods on arrival. In case of damage, please submit guarantee claims to NIHIL in writing within 14 days after receipt. The guarantee on all Mad Rock products is 3 months. The guarantee does not cover wear and tear as a result of ordinary use, incorrect treatment and fading from sunlight.



RETURN LABEL

TO: NIHIL / MAD ROCK EUROPE
t.a.v. Returns
Goolkatenweg 65
7521 BE Enschede
Nederland

package
must be
stamped